

Family owned assisted living and memory care in Citrus County

Assisted Living Tour Checklist

What to look for and ask on every tour

Print this and bring it to every tour. A good community answers most of these before you ask, and welcomes the rest.

First impressions

- ☐ The community is clean and free of odors
- ☐ Residents are up, dressed, and engaged
- ☐ Staff greet residents by name
- ☐ The administrator is available to meet you

Care and safety

- ☐ How many caregivers are on each shift, day and night
- ☐ How are medications stored and given
- ☐ What happens in a fall or a medical emergency
- ☐ How and how quickly do you reach families when something changes
- ☐ Is there a secured memory care section

Daily life

- ☐ Ask to see a real activity calendar and a week of menus
- ☐ Can residents choose when to wake, eat, and sleep
- ☐ Are there outings, events, and easy visiting
- ☐ Can you share a meal during the tour

The room and the contract

- ☐ Tour a real resident room, not only the model
- ☐ What is included and what costs extra
- ☐ What is the move out and refund policy
- ☐ Do you accept Florida Medicaid

Red flags

- A front desk with no one to greet you
- Staff who cannot answer plain care questions
- Residents left alone in front of a television
- Pressure to sign the same day

When you tour Sugarmill Manor or The Gardens, the administrator who runs the community walks it with you. Call to set a time: Sugarmill Manor (352) 382-2531, The Gardens (352) 794-7601.